

Position Description

POSITION PROFILE

Position Title: Online Student Tutor (Any Subject Except Writing)

EOU Department/College: EOU Learning Center

EOU Supervisor Title: Torivio Gallegos, Academic Support Coordinator

Typical Job Duration: Academic year, potentially including summer depending on student demand and funding.

Job Level: \$14.20-\$15.20 hourly, dependent on qualifications, Level 3-level 5

Type of Schedule/Typical Hours: Flexible hours to accommodate tutor and student schedules; includes evening and weekend availability to meet the needs of online students.

Typical Number of Hours Per Week: 10-15 hours, variable depending on the demand and scheduling of tutoring sessions.

POSITION INFORMATION

Student Position Description Summary:

The Online Student Tutor provides academic support to peers across a range of subjects, helping to enhance their understanding and mastery of course material. This position requires effective communication skills, adaptability, and a commitment to promoting educational equity and inclusion.

Eastern Oregon University is an EEO Employer and welcomes application from women, members of historically underrepresented minority groups, US Veterans, and persona with disabilities. EOU is committed to providing equal opportunity in its recruitment, admissions, educational programs, activities and employment without illegal discrimination on the basis of age, color, disability, national origin, race, marital status, religion, sex, sexual orientation, gender identity, gender expression or any status as protected by state or federal law.

Job Duties/Responsibilities/Essential Functions:

- Provide one-on-one and group tutoring sessions in designated subject areas via online platforms.
- Adapt teaching methods to suit a variety of learning styles and academic needs.
- Maintain confidentiality and professionalism with all student interactions.
- Track and report on student progress and session details.
- Participate in ongoing training and professional development to enhance tutoring skills and techniques.
- Ensure adherence to all university and eTutoring consortium policies and guidelines.

HIRING CRITERIA

Minimum Qualifications:

- College course work in the subject for which you will be tutoring.
- Ability to convey concepts in multiple ways for a variety of learning styles.
- Acceptance of the responsibility to promote the welfare and best interests of students at all times.
- Demonstrated understanding and acceptance of the mission, values, goals, and objectives of EOU.
- The ability to perform assigned duties in a manner consistent with applicable laws, regulations, and goals of the community and university system.
- Demonstrated commitment to fostering and supporting a teaching, learning, and working environment that honors diversity, equity, inclusion, and access.
- Abide by the rules and regulations of the eTutoring consortium.
- Tutors must be in good academic standing
- Be enrolled in a minimum of six credit hours if an undergrad student, or nine credit hours if a graduate student
- Hold at least a "B" in any courses for which they serve as tutors.

Preferred Qualifications:

- Previous experience in tutoring or educational coaching.
- Strong command of course content and the ability to explain concepts clearly and effectively.
- Excellent digital literacy skills to effectively utilize online tutoring platforms and tools.

Desired Knowledge, Skills & Abilities:

- Ability to engage students and encourage their academic confidence and independence.
- Strong organizational and time management skills to handle scheduled tutoring sessions.
- Proficiency in using educational technology and online resources to enhance tutoring sessions.

STUDENT LEARNING OUTCOMES

As a result of completing this internship, the student will:

Academic Learning Outcomes:

Develop and refine pedagogical skills specific to one-on-one and group tutoring.

Industry Learning Outcomes:

- Gain valuable experience in online education and virtual communication, preparing for future roles in education or related fields.

Career-Readiness Learning Outcomes:

- Enhance professional skills such as communication, problem-solving, and adaptability that are critical in a wide range of careers.

PROFESSIONAL DEVELOPMENT & TRAINING

Professional Development & Training

EOU student employees have an opportunity to engage in professional development and training as a part of the job. Supervisors support the attainment of professional development by either providing internal department-specific training and/or time reassigned from normally scheduled duties to participate in University-wide training opportunities including appropriate virtual community training opportunities. Specific training/professional development opportunities:

- [job-specific training from your department]
- [University and virtual community training/events specific to the student position]
- Multicultural-sponsored training, activities, and events
- Career exploration activities via Career Services
- EO Career Expo Career-Ready symposium First Wednesday in April
- Resume Review with Career Services and/or WorkSource Oregon

LEARNING ASSESSMENT & PERFORMANCE EVALUATION

Learning Assessment and Performance Evaluation

Once a term, student employees and supervisors meet to discuss the progress on completing the position's learning outcomes and the employee's job performance. Specifically:

- Adjustments to the learning outcomes and job duties as needed in order to meet the outcomes
- Upcoming training and professional development opportunities
- On-the-job performance feedback and the level of meeting job duty expectations

Eastern Oregon University is an EEO Employer and welcomes application from women, members of historically underrepresented minority groups, US Veterans, and persona with disabilities. EOU is committed to providing equal opportunity in its recruitment, admissions, educational programs, activities and employment without illegal discrimination on the basis of age, color, disability, national origin, race, marital status, religion, sex, sexual orientation, gender identity, gender expression or any status as protected by state or federal law.



- Application of coursework to the workplace, job duties, and learning outcomes
- Application of possible connections to future career-related interests and coursework